



Client Agreement

between
Densholme Care Farm
(the provider)

- and -

.....
(the client)

**Our Mission Statement:
‘To Share The Farm With
Those Who May Benefit’**



Welcome to Densholme Care Farm!



Foreword from Denys, our Care Farm Supervisor:

At Densholme Care Farm we believe that engaging in meaningful activities in a fun and supportive environment on our 20-acre organic farm improves participants' health and well-being. We love to hear participants' positive feedback about their time with us, such as, making new friends, being proud of achievements, learning new skills, working as part of a team and that their contribution is important and valued.

It's a very busy time when everyone first arrives between 09:45 and 10:00. The first thing we all do is have a cup of tea/coffee or a glass of juice/water. This is our chance to catch up with everyone - what a lovely relaxed way to start the day!

Whilst we are all in the same place, the farm activities for the day are discussed and participants choose what they would like to do. Then it's all action as we put on our outdoor gear; help is there if anyone needs it. When we are all ready, we head off to start the morning activities.

Activities are all nature-based out on the farm land...even if it is raining or snowing!

The type of activities we do regularly are:

- checking and caring for the animals;
- cleaning out the chickens and egg collection;
- planting seeds;
- growing vegetables;
- gardening, weeding and watering;
- tidying up the farm and going for walks;
- build/repair farm facilities.

Midday is lunchtime for about 45 minutes when we eat our packed lunch and socialise until about 12:45. We then discuss the activities for the afternoon and off we go again until about 14:45 when we all change out of our dirty farm clothes ready to go home at 15:00.

The staff then make a note of what we all did and write down how everyone was during the day. We then plan the next day and prepare to get going again!

Important Information!

We are open:	Fridays.
Hours:	10am until 3pm.
Lunch:	We have lunch between 12pm and 12.45pm. Please bring a packed lunch to eat. We also have a microwave available for you to use. Liquid refreshments are available all day upon request.
Daily charge:	£70 per session. This amount will still be chargeable even if you do not attend (in the event of long-term sickness or absence please notify us and this will be reviewed on individual merit). We have a payment holiday/shutdown each Christmas and also close Good Friday. The daily charge will be reviewed in March 2024 and you will be notified of this in writing.
Notice period:	We require 2 weeks' notice to terminate this agreement.
Taster Sessions:	Taster sessions are available upon request at either a full day (£70) or half a day (£35).
Invoicing:	Invoices will be sent out at the end of each month in arrears.
Absences:	If you are not able to attend a session for any reason, please give us a call on 01964 535315 as soon as you are aware to let us know.
Assessment/Induction:	A full assessment/induction will be carried out over your first two sessions, as well as a health and safety briefing.
Reviews:	Brief reports can be provided upon request.
Personal Protective Equipment Required:	Sturdy footwear, appropriate clothing for getting muddy, cold and wet (equally for hot weather in summer!), overalls are recommended, sun hat/cream. Protective gloves. <i>Please note we don't have any spare clothing available and are unable to provide any personal protective equipment.</i>
Policies:	We have a range of policies available on our website and these are updated regularly. Please familiarise yourself with these, especially our Health & Safety, Safeguarding and Behaviour policies. Please ask if you require a hard copy.
Expectations:	We want everyone to be safe and have fun on the farm and enjoy your time with us. Any expectations we have are so we can achieve this. We ask that you respect and help one another. Any problems, have a word with one of our staff who will be more than happy to talk to you and help you. We also have to follow instructions carefully and listen to what we are being told. This will help to keep us safe. We keep a note of what happens each day. It is also really useful when you/your carers let us know if you/they have any concerns or wish to make us aware of any changes; this will enable us to support you further.

Finally, we hope you enjoy your time with us!

Signatures....

Signed..... (Client)

Name.....

Date.....

Signed..... (Support Worker/Parent/Carer)

Name.....

Date.....

Signed.....(Densholme Care Farm)

Name.....

Date.....

Copy of signed document to be given to client/parent/carer.